

State Actions Affecting Occupational Therapy in Response to COVID-19—Updated as of March 26, 2020

AOTA is tracking actions being taken by governors, state legislatures, and state agencies in response to the COVID-19 pandemic. Key issues profiled below relate to licensure, telehealth, and payment for occupational therapy services. AOTA is collaborating with state occupational therapy associations to compile and distribute this information. AOTA and state associations are advocating with state governments to ensure that consumers are able to access OT services. Recent updates to this chart are highlighted in gray. For more information, contact AOTA's State Affairs staff at sptd@aota.org.

State	Licensing board updates	Updated Telehealth policies	Medicaid & private Insurance policy updates
AL	No updates at this time	<p>Alabama Medicaid extended temporary telemedicine coverage to physicians, nurse practitioners, physician assistants, and dental providers who currently receive Alabama Medicaid payment</p> <p>Alabama Medicaid extended temporary telemedicine coverage for speech and occupational therapy providers.</p>	<p>Private Insurance: BCBS of AL allows in-network providers to provide medically necessary services that can be appropriately delivered, including occupational therapy.</p> <p>Medicaid: On March 23, the federal government granted an 1135 waiver</p>
AK	Division of Corporations, Business and Professional Licensing Guidance on Telehealth and Licensing During COVID-19	Division of Corporations, Business and Professional Licensing Guidance on Telehealth and Licensing During COVID-19	Private insurance: State-regulated plans are encouraged to liberalize telehealth benefits .
AZ	<p>Board statement on website: Update 3/25/2020 9:33 a.m.: Governor Ducey issued Executive Order 2020-15 which expands telemedicine to include occupational therapists. The Board is not able to interpret the language of the order or give legal advice. However, the order does say telehealth services may be provided by "any Arizona licensed healthcare provider type including, but not limited to...."</p> <p>For information regarding the practice of telemedicine, please refer to Arizona Revised Statutes Title 36: Chapter 36 and Title 32: Chapter 34.</p>	<p>Governor issued Executive Order 2020-07 (pdf) which says Department of Health Services in conjunction with the Department of Insurance requires that all insurers regulated by the state cover telemedicine visits at a lower cost-sharing point for consumers than the same in-office service to encourage utilization of telemedicine for the duration of the state's public health emergency.</p> <p>Governor issued Executive Order 2020-15 (pdf) which requires all health insurance plans regulated by the Arizona Department of Insurance and all Medicaid plans to provide coverage for all health care services provided through telemedicine if the health care service was covered were it provided in person.</p>	<p>Private insurance: Governor's Executive Order 2020-07 (video links) also requires insurance companies and health plans to cover out of network providers, including out of plan laboratories and telemedicine providers.</p> <p>Medicaid: On March 23, the federal government granted an 1135 waiver</p>

		Telehealth services may be provided by any Arizona-licensed health care provider type, including occupational therapists.	
AR	No updates at this time	<p>Following Executive Order 20-05, the Department of Human Services issued a memorandum with guidance and policy related to physicians' and certain behavioral health providers' use of telemedicine.</p> <p>The Department of Human Services issued a memorandum allowing for individual therapy services provided by occupational therapists via telehealth.</p>	Private Insurance: BCBS of Arkansas and Health Advantage are encouraging members and health care providers to use audio-visual and telephone technology for certain services related to physical and/or behavioral health.
CA	Policy to Implement the Emergency Proclamation of the Governor on the Authorization of Out of State Medical Personnel	California All-Plan Letter directing plans to cover telehealth at the same rate as in-person ; pay for telephone at the same rate as video if medically appropriate; and not to charge higher cost sharing for telehealth.	<p>Private insurance: Covered California Special Enrollment Period through June 30</p> <p>Medicaid: On March 23, the federal government granted an 1135 waiver</p>
CO	No updates at this time	Health First Colorado temporarily expanded its telemedicine policy to add occupational therapy services (as well as physical therapy and home health hospice and pediatric behavioral therapy services) to the list of eligible interactive audiovisual telemedicine services.	<p>Private insurance: Insurance bulletin directing state-regulated plans to provide coronavirus-related telehealth without cost sharing; testing without cost sharing; and early prescription refills mandated.</p> <p>Connect for Health Colorado Special Enrollment Period through April 3</p> <p>Medicaid: On March 26, the federal government granted an 1135 waiver</p>
CT	No updates at this time	Executive Order No. 7G allows telehealth providers enrolled in Medicaid or in-network in fully insured commercial plans to provide covered telehealth services via audio-only telephone to established patients.	Access Health CT Special Enrollment Period through April 2
DC	Mayor's Administrative Order 2020-02 Waives licensure fees for health care providers appointed as temporary agents of DC; a temporary agent has a license in their home	The Mayor issued guidance on the use of telehealth in the District of Columbia stating that telehealth services are currently permissible in	Medicaid: A public notice to COVID-19 Medicaid providers regarding where to get information, coverage of testing, telemedicine

	jurisdiction and is only providing services at a licensed health care facility (including telehealth) or has an existing relationship with a patient who has returned to DC and continues to require the health care provider's services.	the District of Columbia pursuant to a few caveats.	coverage, and how beneficiaries can receive extra medicine or supplies. Private insurance: DC Health Link Special Enrollment Period through June 15 Department of Insurance, Securities, and Banking order directing insurers to cover screening, testing, and treatment without cost sharing; cover a vaccine without cost sharing when available; provide robust telehealth with cost sharing that is not greater than for in-person services; and other requirements.
DE	No updates at this time	DMMA is revising telehealth policies to remove barriers created by requirements that patients present in-person before telehealth services may be provided and allow out-of-state health care providers to provide services if they hold an active license in another jurisdiction.	The Department of Insurance issued a bulletin to all insurance carriers in the state related to testing, telemedicine and telehealth, network adequacy and out of network services, utilization review, surprise medical bills, etc.
FL	No updates at this time	Surgeon General issued an Emergency Order that allows certain out-of-state health care professionals to temporarily provide telehealth services to persons in Florida. The order also allows certain Florida-licensed physicians to use telehealth services instead of in-person examination.	Medicaid: On March 17, the federal government granted an 1135 waiver , allowing the state to waive prior authorization requirements to remove barriers to needed services, streamline provider enrollment processes to ensure access to care for beneficiaries, allow care to be provided in alternative settings in the event a facility is evacuated to an unlicensed facility, suspend certain nursing home screening requirements to provide necessary administrative relief, and extend deadlines for appeals and state fair-hearing requests.
GA	At its public meeting on March 19, 2020, the Board voted to submit an emergency rule to the Governor's office extending the licensure renewal deadline for the current renewal period only. Text is forthcoming.	The Department of Community Health is waiving certain policies related to telehealth/telemedicine to support the use of telehealth in diagnosis and treatment. Policies include waiving the telehealth services originating site limitations and allowing telehealth services to be provided by certain	No updates at this time

		modalities. All services must be medically necessary.	
Guam	Executive Order regarding temporary appointment of health care personnel	No updates at this time	No updates at this time
HI	No updates at this time	No updates at this time	Medicaid: On March 26, the federal government granted an 1135 waiver
ID	No updates at this time	Idaho Department of Health and Welfare guidance on telehealth for occupational therapy providers	Medicaid: On March 26, the federal government granted an 1135 waiver
IL	Dept. of Financial and Professional Regulation announcement of regulatory variances including waiver of requirement for live continuing education and allowance of interactive webinars and online distance education courses.	The Illinois Department of Healthcare and Family Services has expanded telehealth services for claims billed for fee-for-service and a HealthChoice Illinois managed care plan. Reimbursement for telehealth services will continue to be made at the same rate paid for face-to-face services provided on site. Governor Executive Order 2020-09 requires all health insurance issuers regulated by the Department of Insurance to cover the costs of all Telehealth services rendered by in-network providers	Medicaid: On March 23, the federal government granted an 1135 waiver
IN	No updates at this time	Indiana Health Coverage Programs (IHCP) enrolled providers may use specific billing guidance for providing services through medicine. This policy applies to both in- and out-of-state providers and all IHCP-covered services, and it includes both fee-for-service Medicaid as well as all managed care benefits.	Medicaid: Executive Order 02-05 requires the Family and Social Services Administration (FSS) to: <ul style="list-style-type: none"> • Waive all premium payment requirements for the Healthy Indiana Program (HIP) and the Children's Health Insurance Program (CHIP) • Delay renewal processing for all Medicaid and HIP recipients • Suspend all Telehealth restrictions. On March 25, the federal government granted an 1135 waiver
IA	No updates at this time	The Iowa Medicaid Enterprise (IME) allows telehealth services to be provided for all Medicaid-covered benefits and provides guidance on billing.	Medicaid: DHS is waiving all co-pays, premiums, and contributions for Iowa Health and Wellness Plan (IHWP), Medicaid for

			<p>Employed People with Disabilities, Healthy and Well Kids in Iowa, and Dental Wellness Plan.</p> <p>On March 25, the federal government granted an 1135 waiver</p>
KS	Kansas Board of Healing Arts Guidance on temporary licensure for occupational therapists Governor's Executive Order 20-08 authorizing temporary licensure for occupational therapists	No updates at this time	On March 25, the federal government granted an 1135 waiver
KY	No updates at this time	<p>Memo from Kentucky Cabinet for Health and Family Services—Office of Inspector General:</p> <p>Dear Therapeutic Association Members, In accordance with Governor Beshear's press conference on 3/18/20 regarding physical therapy and occupational therapy services:</p> <ul style="list-style-type: none"> • Skilled rehabilitation professionals (physical therapists, occupational therapists, speech language therapists, and respiratory therapists) shall continue to work in acute care, inpatient rehabilitative settings, and skilled nursing facilities. Their work will allow patients to heal sooner and return home to their preferred setting. All CDC recommended protective measures shall be in place when providing services to patients. • All outpatient rehabilitative settings shall close and transition to a telehealth platform in accordance with DMS guidance immediately. • Home health rehabilitation professionals shall use best clinical judgment to determine best practice for the implementation of community-based rehabilitative services in light of the COVID19 pandemic. In-home rehabilitative services shall be extremely limited and 	<p>Medicaid: The Department of Medicaid Services will waive all cost sharing associated with COVID-19, encourage the use of telehealth when possible, add specific codes related to telehealth on a temporary basis, and eliminate prior authorization for COVID-19 related services.</p> <p>On March 25, the federal government granted an 1135 waiver</p> <p>Executive Order 2020-220 states that all insurers shall ensure that provider networks are adequate to handle an increase in the need for health care services, including offering access to out-of-network services where appropriate.</p>

		<p>medically necessary to prevent readmission to an acute care or long-term-care setting.</p> <ul style="list-style-type: none"> • Rehabilitative telehealth services shall be maximized to the fullest extent possible for patients receiving community-based rehabilitative skilled therapy services. 	
LA	<p>Statement on the Louisiana State Board of Medical Examiners website states that while the Board does not currently have established telehealth rules, several Board licensees are considered health care providers under the telehealth law, including occupational therapy, and should comply with several guidelines outlined by the Board.</p> <p>Please note the “Louisiana Telehealth Act,” La. R.S. 40:1223.1 through 40:1223.5 for reference (see Telehealth Act link on first page of www.lsbme.la.gov).</p> <p>To be sure you are acting in compliance with the telehealth law, please review La. R.S. 40:1223.1 through 1223.5 (see Telehealth Act on first page of www.lsbme.la.gov).</p>	<p>Louisiana Medicaid encourages the use of telemedicine/telehealth for rendering physical therapy, occupational therapy, and speech therapy to members. Claims processing systems will be updated by March 24, 2020—before that date, providers should continue to submit claims and they will be recycled with no action needed by the provider.</p>	<p>Medicaid: Louisiana Medicaid encourages the use of telemedicine/telehealth for rendering physical therapy, occupational therapy, and speech therapy to members. Claims processing systems will be updated by March 24, 2020 – before that date, providers should continue to submit claims and they will be recycled with no action needed by the provider.</p> <p>On March 23, the federal government granted an 1135 waiver</p>
ME	<p>No updates at this time</p>	<p>MaineCare providers are being encouraged to consider utilizing telehealth for the delivery of MaineCare-covered services when appropriate and necessary.</p>	<p>Medicaid: MaineCare providers are being encouraged to consider utilizing telehealth for the delivery of MaineCare-covered services when appropriate and necessary.</p> <p>MaineCare Guidance Relating to Telehealth and Telephone Services During COVID-19 Emergency Period (last updated March 24, 2020)</p> <p>Private Insurance: Bureau of Insurance Supplementary Order authorizing the provision of remote health care services via telephonic communication and requiring parity in</p>

			reimbursement for services provided in-person and via telephone
MD	Governor's Executive Order regarding interstate licensure reciprocity and inactive practitioners	<p>Governor Hogan signed the COVID-19 Public Health Emergency Act of 2020, which, among other things, establishes or waives telehealth protocols.</p> <p>Maryland Department of Health memorandum #1: temporary expansion of Medicaid Regulations to Permit Delivery of Telehealth Services to the Home.</p> <p>Department of Health memorandum #4a: authorizing telephone services during State of Emergency</p>	<p>Private Insurance: Insurance bulletin for state-regulated plans with information about testing and prior authorization; and encouraging telehealth.</p> <p>Maryland Health Connection Special Enrollment Period through April 15</p> <p>Medicaid: On March 26, the federal government granted an 1135 waiver</p>
MA	Governor's Executive Order Extending the Registration of Certain Health Care Professionals	<p>MassHealth will permit qualified providers to deliver appropriate, medically necessary covered services to recipients via telehealth.</p> <p>As per Governor's order, the Group Insurance Commission, all Commercial Health Insurers, Blue Cross and Blue Shield of MA, and Health Maintenance Organizations regulated by the Division of Insurance are required to allow all in-network providers to deliver clinically appropriate, medically necessary covered services to members via telehealth.</p>	<p>Private insurance: State-regulated plans must offer testing and treatment without cost sharing; relax prior-authorization and out of network requirements; and promote telehealth. Federal law requires testing without cost sharing, but does not waive cost sharing for coronavirus treatment.</p> <p>Massachusetts Health Connector Special Enrollment Period through April 25</p> <p>Medicaid: On March 26, the federal government granted an 1135 waiver</p>
MI	No updates at this time	Governor Whitmer's administration expanded telemedicine by allowing Medicaid beneficiaries to receive services in their home. Additionally, insurance plans announced they will cover and encourage virtual care and telemedicine, as well as waive cost sharing for COVID-19 testing.	No updates at this time
MN	No updates at this time	Memo to Health Insurance Carriers from the Department of Commerce and Department of Health urged health carriers to take necessary steps to expand the availability of telemedicine	MNsure Special Enrollment Period through April 23

		services for their enrollees and eliminate barriers to its use.	Private Insurance: BCBS of MN has revised their “televideo consultations/telehealth/telemedicine services” and “telephone calls” reimbursement policies for Commercial and Medicare lines of business to add occupational therapy services.
MS	From the Mississippi OT Association (not verified with the Advisory Committee): 1. Using FaceTime for supervisory visits will be allowed during this time; 2. The renewal period will not be extended at this time; 3. For allowable CE sources, live webinars are not face-to-face. The face-to-face is 6 hours or 30%, Internet is 7 hours, the other 7 can be non live which is where the webinars come in; 4. Any licensed OT in Mississippi can perform telehealth. Payment for those services is dependent on each third-party payor’s individual policies. <i>AOTA is reaching out to the Professional Licensure Division for confirmation and additional information.</i>	The Mississippi Division of Medicaid will expand its coverage of telehealth services. Insurance bulletin directing insurers to take action to increase the use of telemedicine; suspending limits on audio-only consultations; suspending in-network requirements; and covering telehealth on the same basis as in-person services.	Medicaid: On March 23, the federal government granted an 1135 waiver
MO	The Missouri Board of Occupational Therapy has requested a waiver from its required continuing competency regulations .	The Missouri HealthNet Division stated that they will allow any licensed health care provider, enrolled as a MO HealthNet provider, to provide telehealth services if the services are within the scope of practice for which the provider is licensed.	Medicaid: The Department of Social Services has issued an order allowing any licensed healthcare provider in the United States to provide telemedicine or telehealth services. On March 25, the federal government granted an 1135 waiver
MT	No updates at this time	All Montana Medicaid covered services delivered via telemedicine/telehealth are reimbursable so long as such services are (a) medically necessary and clinically appropriate for delivery via telemedicine/telehealth, (b) comport with the guidelines set forth in the applicable Montana Medicaid provider manual, and (c) are not a service specifically required to	No updates at this time

		<p>be face-to-face as defined in the provider manual.</p> <p>Governor Bullock is encouraging private insurance providers to enact the same policies for their customers.</p>	
NE	No updates at this time	<p>Department of Health and Human Services released FAQs on Medicaid and -ong term care services during the COVID-19 emergency, including FAQs clarifying providing occupational therapy services.</p>	<p>Medicaid: Nebraska Medicaid is temporarily modifying certain policies and expanding coverage to include additional forms of clinical services.</p> <p>Private Insurance: BCBS NE will allow for physical, speech, and occupational therapy services to be provided via telehealth.</p>
NV	OT Board announcement that telehealth practice is allowable by a licensed practitioner.	OT Board announcement that telehealth practice is allowable by a licensed practitioner.	Nevada Health Link Special Enrollment Period through April 15
NH	No updates at this time	<p>Emergency Order #8 pursuant to Executive Order 2020-04 requires all health insurance carriers regulated by the state Insurance Department and Medicaid coverage to allow all in-network providers to deliver appropriate, medically necessary covered services to members via telehealth.</p>	Medicaid: On March 23, the federal government granted an 1135 waiver
NJ	Division of Consumer Affairs announcement of expedited licensure reciprocity for health care professionals, including OTs.	Governor Murphy signed legislation to expand access to telehealth services.	Medicaid: On March 23, the federal government granted an 1135 waiver
NM	<p>Regulation and Licensing Department Boards and Commissions Procedures During COVID-19</p> <p>Governor's Executive Order 2020-004 authorizing credentialing of out-of-state professionals who can render aid</p> <p>The Board of Examiners for Occupational Therapy issued guidance for occupational therapy practitioners to utilize telehealth.</p>	<p>State Medicaid Department and the Superintendent of Insurance issued requirements for telehealth.</p>	<p>Private insurance: State-regulated plans must waive cost sharing for testing and treatment of coronavirus, pneumonia, and influenza. Federal law requires testing without cost sharing, but does not waive cost sharing for coronavirus treatment.</p> <p>BCBS of NM allows for telehealth services without copays, deductibles, or coinsurance on in-network covered telemedicine services.</p> <p>Medicaid: On March 23, the federal government granted an 1135 waiver</p>

NY	<p>NYSED Department of the Professions statement on Continuing Education: Some regulations restrict licensees to a certain percentage of self-study for continuing education requirements. In response to the evolving situation with the Novel Coronavirus (COVID-19), and for those licensees whose registrations are due to renew March 1–June 1, 2020, the Department will grant an adjustment to all licensees to complete up to 100% of the continuing education as self-study, so long as it is taken from a Department-approved provider and is in an acceptable subject area for the specific profession. SED is working closely with other New York State agencies and the Governor’s Office to tackle issues relating to COVID-19. Please continue to monitor the Department’s website for updated guidance.</p> <p>Executive Order authorizing students in programs to become a licensed health care professional in the state to practice in a health care facility as a volunteer for educational credit and waiving certain documentation requirements for certain health care providers</p>	<p>Department of Financial Services announced it adopted emergency regulations under the New York Insurance Law stating that New Yorkers do not have to pay copayments, coinsurance, or annual deductibles for in-network telehealth services. State Health agencies issued guidance to providers for consistent regulatory requirements for telehealth services to ensure that there are no regulatory barriers to telehealth visits.</p>	<p>Private insurance: Insurance circular letter to plans regulated by the state regarding testing; instructing plans to develop robust telehealth programs; directing them to verify that their provider networks are appropriate and offer out-of-network care when they are not; to provide a vaccine without cost sharing when available; and several other measures to promote access to care.</p> <p>New York State of Health Special Enrollment Period through April 15</p> <p>Medicaid: On March 26, the federal government granted an 1135 waiver</p>
NC	<p>OT Board announcement on continuing education: for the renewal period ending June 30, 2020, all OT practitioners may renew based on the continuing competence activities he or she has completed; renewal deadline has not been extended.</p>	<p>NC Medicaid is offering reimbursement for virtual patient communication and telephonic evaluation and management for the following beneficiaries seeking care where they are already an established patient: 1) beneficiaries actively experiencing mild symptoms of COVID-19; 2) beneficiaries who need routine, uncomplicated follow up and are not experiencing symptoms; 3) beneficiaries requiring behavioral health assessment and management.</p>	<p>Medicaid: Certain policy conditions have been modified, and coverage has expanded to include additional forms of clinical services.</p> <p>Press release from NC Medicaid announcing temporary 5% increase in fee-for-service reimbursement rates for occupational therapists and other providers</p> <p>On March 23, the federal government granted an 1135 waiver</p>
ND	<p>Governor’s Executive Order 2020-05.1: Temporarily suspends licensure requirements for licensed health care providers in the state,</p>	<p>Governor’s Executive Order 2020-05.1: In order to expand health care and behavioral health services, the order states that insurance</p>	<p>On March 24, the federal government granted an 1135 waiver</p>

	including OTs and OTAs, and OTs and OTAs licensed in good standing in other states seeking to provide service via telehealth to residents of the state.	carriers cannot subject telehealth coverage to deductible, coinsurance, copayment, or other cost-sharing provisions. Carriers are also prevented from imposing any specific requirements on the technologies used to deliver telehealth. The order allows the North Dakota Insurance Commissioner to issue guidance on implementing the requirements. Insurance Department released Bulletin 2020-3 in response to Executive Order 2020-05.1 requiring health insurers to relax guidelines under HIPPA consistent with CMS guidance and requires insurance carriers to start or continue to provide covered services via telehealth visits, including occupational therapy plan evaluation.	
OH	Ohio OTPTAT Board statement on telehealth states that an occupational therapy practitioner licensed in the state may treat clients in Ohio via telehealth.	Ohio OTPTAT Board statement on telehealth Adopted emergency rule on Medicaid reimbursement of telehealth services	Department of Insurance Bulletin on coverage of COVID-19 testing and treatment as an emergency medical condition
OK	Governor's Executive Order 2020-07 regarding waiver of out-of-state licensure requirements by the Board of Medical Licensure and Supervision	Effective immediately and only as long as the national emergency surrounding COVID-19 exists, OHCA will allow certain PT and OT services to be rendered via telehealth when appropriate. Providers are encouraged to create internal policies and procedures regarding the use of telehealth.	On March 24, the federal government granted an 1135 waiver
OR	No updates at this time	Oregon Healthy Authority filed an emergency rule related to telemedicine services.	On March 25, the federal government granted an 1135 waiver
PA	Department of State announcement of regulatory suspensions, including issuance of temporary licenses to out-of-state licensed health care providers and authorization of licensed health care providers to provide services via telehealth	Department of State announcement of regulatory suspensions, including authorization of licensed health care providers to provide services via telehealth	No updates at this time
RI	No updates at this time	Executive Order 20-06 requires clinically appropriate medically necessary telemedicine services delivered by in-network providers to be reimbursed at rates not lower than services	Medicaid: On March 25, the federal government issued an 1135 waiver

		delivered through in-person methods. Requires insurance carriers to establish reasonable requirements for the coverage of such services.	Private insurance: HealthSource RI Special Enrollment Period through April 19 The Office of the Health Insurance Commissioner and the Medicaid program are notifying health insurers issuing policies in the state to take some specific measures around telemedicine, removing barriers to accessing services, ensuring network adequacy, etc.
SC	Statement from South Carolina OT Board regarding telepractice	Statement from South Carolina OT Board regarding telepractice SCDHHS is expanding coverage for telephonic and telehealth services.	No updates at this time
SD	No updates at this time	South Dakota Medicaid has added temporary coverage of occupational therapy services via telemedicine for patients at high risk for COVID-19 or under quarantine or social distancing during a declared emergency for COVID-19. Therapy services may only utilize telemedicine if the patient and provider have previously met for in-person services. Use of telemedicine for the convenience of the provider or recipient is not covered.	On March 24, the federal government granted an 1135 waiver
TN	Governor's Executive Order extends the expiration date by 3 months of any license of a health care provider that would expire between March 12, 2020, and the expiration date of the order.	Governor's executive order No. 15 loosens regulations of telehealth, expands the use of telemedicine, and urges insurance providers to cover more telemedicine services.	No updates at this time
TX	Press Release: Governor Abbott Waives Certain Regulations for Telemedicine Care	Press Release: Governor Abbott Waives Certain Regulations for Telemedicine Care	No updates at this time
UT	Dept. of Professional Licensing announcement of waiver of "live" continuing education requirements	Governor issued Executive Order 2020-1 suspending sections of state statute that make it difficult for health providers to provide telehealth.	Private Insurance: Several Utah health insurers are taking action on telehealth and copays.
VT	Office of Professional Regulation policy on continuing education: Online courses may be taken in lieu of required formal continuing education, and a continuing education renewal	Department of Vermont Health Access sent a memo to all Vermont Medicaid-participating providers regarding telehealth.	Vermont Health Connect Special Enrollment Period through April 19

	extension of up to 180 days is allowed if certain criteria are met.		
VA	<p>Department of Health Professions letter extending renewal deadlines for 6 months for any renewal currently due through June 30, 2020 and waiving renewal late fees starting with March renewals.</p>	<p>DMAS is expanding coverage of telehealth as a method of service delivery, with more guidance to follow.</p>	<p>Medicaid: Memo was sent to all providers participating in Medicaid outlining provider flexibilities related to COVID-19, including expanded telehealth coverage, as well as the waiver of certain program requirements, including specified service authorizations and prescription drug limitations. Specific provider requirements are also being waived.</p> <p>Governor Northam is increasing access to health care by: 1) eliminating co-payments for services covered by Medicaid and FAMIS, including COVID-19 related treatment and others; 2) ensuring current Medicaid members do not inadvertently lose coverage due to lapse in paperwork or change in circumstances; and 3) waiving pre-approval requirements for many critical medical services, among other things.</p> <p>On March 23, the federal government granted an 1134 waiver</p>
WA	<p>Application and FAQs on Emergency Volunteer Health Practitioners</p>	<p>Washington Health Care Authority news release on steps taken to support telehealth including Medicaid reimbursement, guidance for use by public school employees, and provider support.</p> <p>Apple Health has issued new guidance for providers on coverage for telehealth.</p> <p>Apple Health clinical policy and billing for COVID-19.</p> <p>Governor Inslee signed SB 5385 which requires telemedicine claims to be reimbursed at the same level as care delivered face to face. Telemedicine claims also cannot be denied by insurance carriers. This legislation will go into</p>	<p>Medicaid: On March 19, the federal government approved an 1135 waiver, allowing the state to waive prior authorization requirements to remove barriers to needed services, streamline provider enrollment processes to ensure access to care for beneficiaries, allow care to be provided in alternative settings in the event a facility is evacuated to an unlicensed facility, suspend certain nursing home screening requirements to provide necessary administrative relief, and extend deadlines for appeals and state fair hearing requests.</p> <p>Private Insurance: Insurance Commissioner's emergency order waiving cost sharing for</p>

		effect immediately to help increase access to care during the COVID-19 outbreak.	testing; suspending prior authorization for testing and treatment; allowing early prescription refills; and allowing out-of-network care with no cost sharing if networks are insufficient. Applies to all state-regulated plans, <i>including short-term plans</i> . Other states' coronavirus-related mandates do not apply to short-term plans. Washington Healthplanfinder Special Enrollment Period through April 8
WV	No updates at this time	Department of Health and Human Services released a memo to WV Medicaid providers allowing non-emergent services to be rendered through Telehealth modality.	No updates at this time
WI		Bulletin From Office of the Commissioner of Insurance to Insurers, Agents, and Interested Parties states that some insureds may be using telehealth services, if offered, instead of in-person health care services. Health Plan issuers are reminded to review provisions in current policies regarding the delivery of health care services via telehealth and ensure their telehealth programs can meet demands.	No updates at this time
WY	No updates at this time	No updates at this time	No updates at this time